



# Faster, Smarter, Better? Evolution of Contracting Strategies

## Snapshots from Washington, DC

Soumya S. Dey, P.E., PMP

Associate Director

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# Presentation Outline

- Background
- Innovative Contracting Approaches
  - Parking Pilots
  - Pilot Vetting Process
  - “Sandbox” Approach for Ped Bike Safety
  - Automated Traffic Enforcement Pilots
- Wrap-Up

# About DDOT

The District Department of Transportation's mission is to equitably deliver a safe, sustainable and reliable multimodal transportation network for all residents and visitors of the District of Columbia.



Nearly everything you see in this picture is part of DDOT's responsibilities!

*DDOT build, maintains, manages and operates everything from building line to building line in Washington, DC.*

*DDOT's assets are valued at \$50 billion and are used by 1.25 million users every day.*

# Salient Characteristics

- Traits of state, local and municipal DOT
- Multiple travel options – goal 75% non-SOV mode by 2032
- Population doubles during daytime
- Unfamiliar users – 1 25,000 tourists on a typical day
- Arterial system – 1700 signals, less than 1% of mileage freeways
- Safety, especially for vulnerable users
- Equity for all users
- Sustainable, environmental-friendly solutions
- Reliable transportation options
- ***“Aggressive incrementalism” philosophy to adoption of new technology***

# PARKING PILOTS

*Initiated & completed 2010*

# DDOT Parking Pilots 2010

Technology	Vendor	Functionality	Location
Pay-by-cell	Verrus	Patrons pay using cellular phone call	700 spaces in Dupont Circle, K Street, Union Station
Pay-by-cell and mobile application	Parkmobile	Pay using cellular phone call or mobile applications on Smartphones	1000 spaces in Foggy Bottom, GU Hospital, Baseball Stadium Area (SE)
Pay-by-space multi-space meter with occupancy sensors	Parkeon & Duncan	Patrons enter space # and pay for parking. Information uploaded to enforcement handheld Targeted enforcement	900 to 1200 block of Independence Avenue SW, Friendship Heights
Pay-by-license plate multi-space meter with occupancy sensors	Cale	Patrons pay at meter using license plate. Enforcement using drive-by license plate recognition	1300 block of U Street NW
Credit card accepting, networked single space meter	IPS	Pay using coins and credit cards Real time transaction and operations monitoring	50 metered spaces throughout the District

**9 concurrent competitive pilots to test state-of-the-art in meter technology, meter payment options and sensor technology.  
Procured through a traditional RFP process**

# Pilot Assessment

Program Goals	Pay –by-cell	In car meter	Smart SSM	Smart MSM	Space Occupancy
Multiple payment options	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Customer convenience	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Real time parking availability					<input checked="" type="checkbox"/>
Fewer broken meters			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Dynamic Pricing					<input checked="" type="checkbox"/>
Real-time operational status			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Better uptime	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Lower operation cost	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Minimize coin transaction	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Real-time auditing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



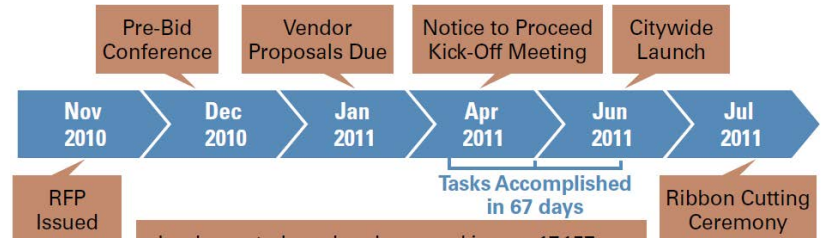
# Outcomes of Lessons Learned from Parking Pilots

- Migrated to all networked assets
- Provided three way for customers to pay at each parking meter
- Pivoted maintenance strategy from reactive to proactive
- Increased revenue capture rate 200%
- Increased customer satisfaction
- Piloted demand based pricing and real time parking availability
- Better utilization of curbside space
- ***Framework for an innovation culture***

***Revamped on-street parking meter program***



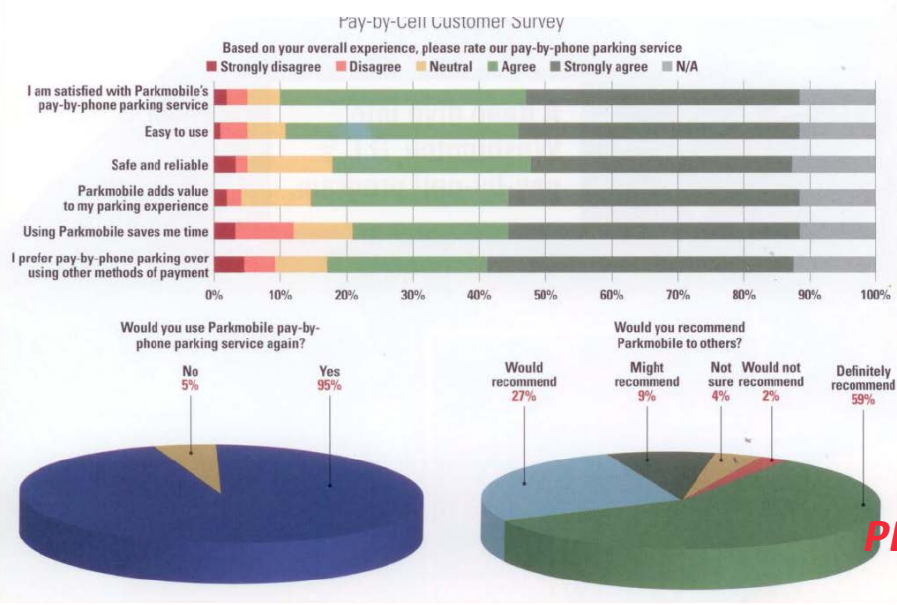
# DC Pay by Implementation



- Implemented pay by phone parking on 17,157 paid parking spaces in DC
- Created zone structure and parking regulations
- Integrated with Xerox and Gtechna ticket-writing software
- Applied 13,500 decals, installed 2,700 metal signs
- Trained more 400 DPW/DDOT Officers
- Comprehensive marketing and social media campaign

## Project Timeline

## Outreach



## Customer Satisfaction

## Media Coverage

**DC Parking Meters - Pay By Phone Parking in Washington DC**  
By Rachel Cooper, About.com Guide

**DC pay-by-phone parking meters introduced citywide**

**Drivers in D.C. area flock to phones for parking payment**

**On Monday I relayed a story of government at its most baffling...**

**You can now pay your...**

**Saved by the Cell**

**PBC accounts for 60% of meter revenues and over 50% of meter transactions**

# PILOT VETTING PROCESS

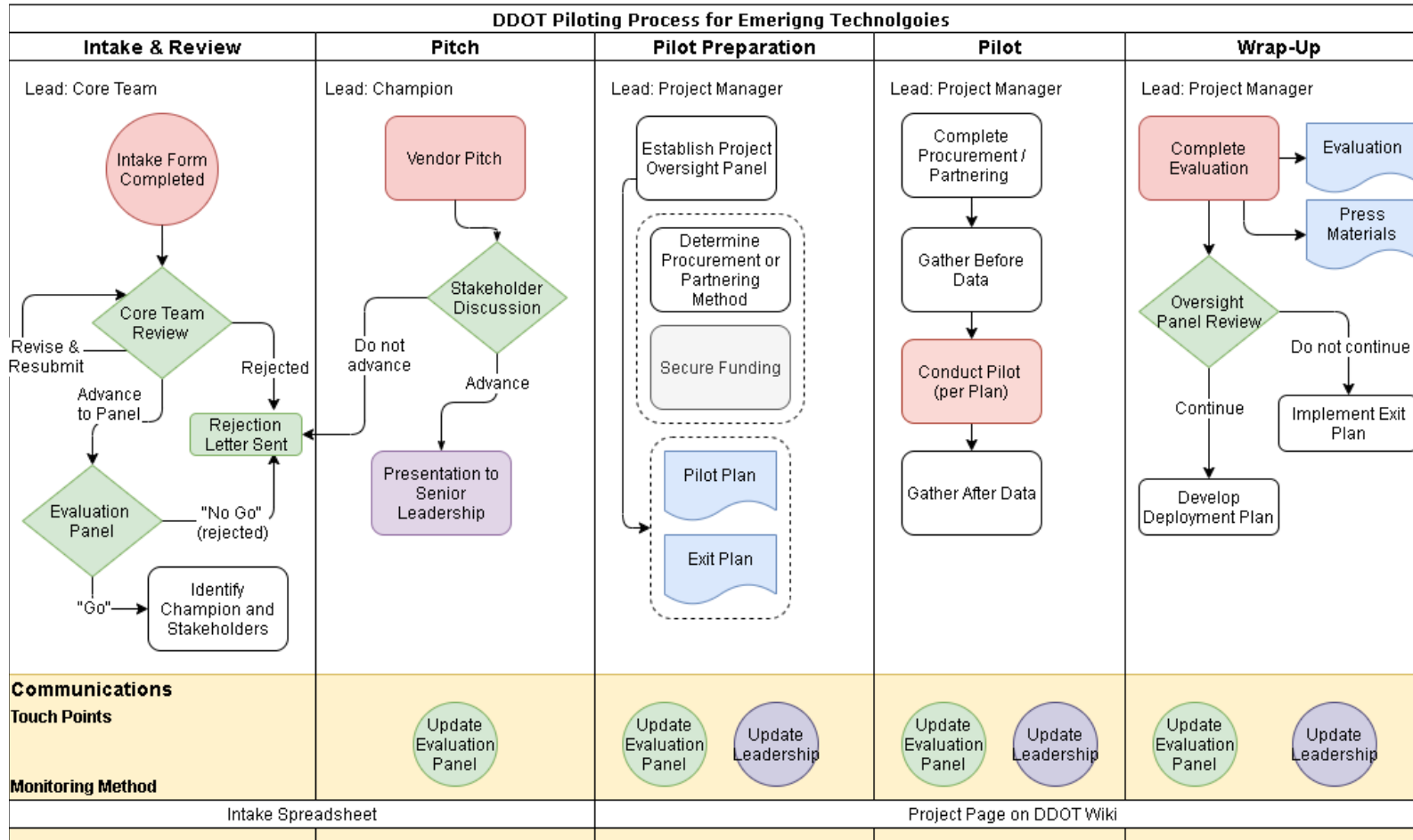
*Initiated 2019; On-going*

# Emerging Technologies and Innovation

- DDOT staff are regularly approached with ideas for pilots, tests, and demonstrations of emerging transportation technologies and concepts in the District.
- Starting in late 2019, DDOT now has a vetting process brings a more consistent, strategic approach to responding to those requests.
- Components of the 'pilot vetting' effort are:
  - A **Strategic Framework** for Vetting Emerging Technology Pilots, Testing, and Demonstrations that require support or approval from DDOT
  - Online portal with a common **application** for vendors to submit pitches for emerging technology projects
  - An approach for convening **Evaluation Panels** and a voting/scoring system for assessing emerging technology pitches based on the strategic framework
  - **Standard Operating Procedure** for Vetting Emerging Technology Pilots, Testing, and Demonstrations that provides guidance to DDOT staff on how to champion a pilot, test, or demonstration following initial vetting

*Online portal with a common application: <https://forms.gle/hCH1inh8ERUfqu7C6> .*

# Pilot Evaluation and Screening



*28 concepts entered through the intake process; 8 advanced to vendor pitch*

# SANDBOX CORRIDORS

*On-going*

# “Sandbox” Approach to New Technology Testing

- Program management and evaluation with consultant support
- Consultant oversees a set of pilots for technologies related to intersection safety for bikes and peds
  - Hoping that if one or more technologies works well, our process will satisfy some or all the competition requirements for a larger procurement
- Developing “sandbox” corridors for demonstration and evaluation of emerging technologies
  - Starting with solutions for pedestrians and cyclists in intersections
- RFI for vendors to “play” in the sandbox currently announced (closes May 31, 2021)
  - Invites technology providers with emerging technology solutions that seek to improve pedestrian and cyclist safety to respond to this Request for Information (RFI).
  - [http://app.ocp.dc.gov/RUI/information/scf/solicitation\\_detail.asp?solicitation=DCKA-2021-I-0049](http://app.ocp.dc.gov/RUI/information/scf/solicitation_detail.asp?solicitation=DCKA-2021-I-0049)

# AUTOMATED TRAFFIC ENFORCEMENT (ATE)

*On-Going*



# Building DC's NextGen ATE Program

## Current ATE Program

- 120 assets mostly focused on
  - Red light
  - Speed
  - Stop sign
- Some opportunities for redeployment
- Challenges with equipment weight, footprint, power requirements
- Older assets have limited night-time capability

## Future Direction

- Align enforcement with transportation options – bus lane, bike lane, bus stop, loading zones, double parking, etc.
- Agile – Redeploy assets quickly.
- Versatile – Single asset providing multiple functions such as speed, red light, blocking the box, etc.
- Non-Intrusive – Minimize “asks” of city such as power, embedded sensors, etc.
- Inclusion of non-roadside assets – WMATA/Circulator buses
- Light/Minimal Footprint – Explore lighter assets with smaller footprint.
- Enforcement function available 24X7

***RFP for NextGen ATE Program to be issued Summer 2021***

# ATE Pilot Process

Vendor completes MOU and donation agreement

Program shares general business rules for enforcement category

Pilot deployed based on program specifications

Vendor provides weekly updates

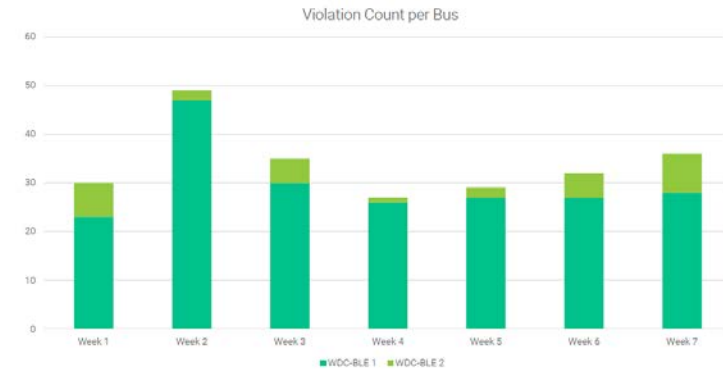
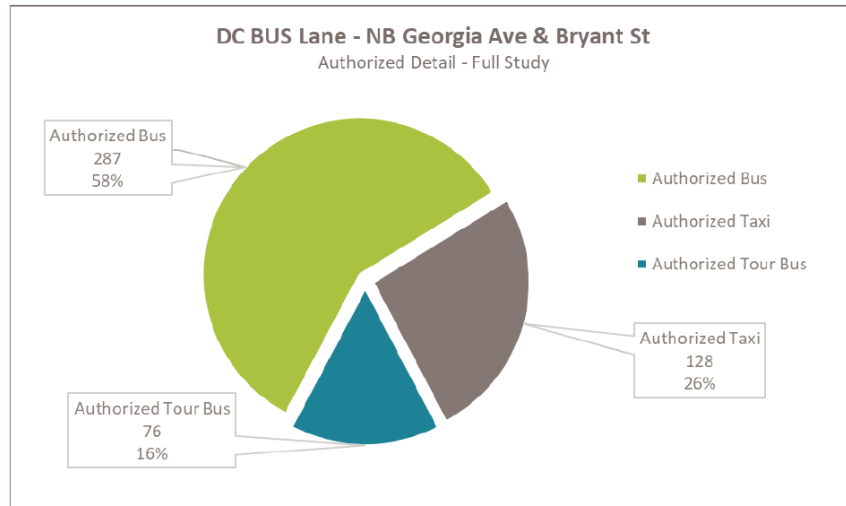
Demobilization & final presentation and report

# Recent ATE Pilots

## Roadside Bus Lane Enforcement



## On Bus Enforcement Camera



# WRAP-UP

# Conclusion

- Evolving in the way we test and apply new and innovative solutions to our programs
- See tremendous value in leveraging the interest vendors have in utilizing DC as a testbed
- Want to be responsive to the needs of the vendors using a streamlined process
  - Clear process for vendors
  - Minimize disruption to staff
- Successful implementations have been needs driven
- No one size fits all

# Questions?

Soumya Dey, P.E., PMP  
Associate Director, DDOT  
[Soumya.dey@dc.gov](mailto:Soumya.dey@dc.gov)