



**Center Point:
The Bi-Weekly Newsletter of the National Operations
Center of Excellence
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**From the Managing Director
Tom Kern**



On behalf of the National Operations Center of Excellence, I am pleased to be serving as Managing Director for the foreseeable future until a permanent Director is named to succeed our good friend Dennis Motiani. I know that all of you join me in expressing our appreciation to Dennis for helping to launch and lead the Center during its first year. As we look to 2016, we can build on a very successful Center's first year array of products and services designed to provide the Transportation Systems Management and Operations (TSM&O) community the tools it asks for to do its job in supporting the movement of goods and people around our country. Please click [here](#) to read more.

**State of Wisconsin DOT:
Interview with Anne Reshadi,
Traffic Systems & Management Engineering Section Chief**

Q. Can you identify TSM&O best practices within Wisconsin DOT that

can be shared with other states?

A. The Transportation Systems Management and Operations (TSM&O) Traffic Infrastructure Process (TIP) is WisDOT's recently restructured ITS planning methodology. The process is crafted to enable consideration and implementation of new and diverse technologies; invite all stakeholders to the table; document deployment decisions for ITS and other traffic operations investments to cost-benefit information; decouple timing and nature of decisions from funding source; and build a regular ITS planning business process for WisDOT. To read more of this interview, please click [here](#).

TSM&O Community Partner Committee Highlight: SCOTSEM

This issue of *Center Point* highlights AASHTO's Special Committee on Transportation Security and Emergency Management (SCOTSEM). SCOTSEM's body of work was shaped in light of the challenges the nation faced after the attacks on September 11, 2001; 10 years later it understood the importance of sharpening its focus to address the emerging challenges facing the transportation sector around infrastructure protection and emergency management. Please click [here](#) to read more.

Recent Event: The Western State Performance Management Peer Exchange in Portland, Oregon By Tom Kern

Two weeks ago I participated in the Western States Performance Management Peer Exchange in Portland, Oregon. The challenge of effective performance management for the Transportation Systems Maintenance and Operations (TSM&O) Community is one that state DOTs are taking seriously and the four-

way conversation in Portland among state DOT officials from California, Idaho, Oregon, and Washington underscored both the progress each is making and the work still to be done. Please click [here](#) to read more.

Upcoming Event:
Special Committee on Transportation Security and Emergency Management
Webinar
December 9, 2015, 2:30-4:00 p.m. EST

The goal of this webinar is to provide an overview of this newly revised resource for state DOTs and provide participants with the best and latest thinking on how to keep the nation's transportation system strong and well-protected no matter what the event that may threaten their infrastructures, personnel and customers. Click [here](#) to register. Click [here](#) for more information.

From the NOCoE Knowledge Center:
The Top 10 Most Frequented Resources

1. [AASHTO TSM&O Guidance](#)
2. [Active Traffic Management: The Next Step in Congestion Management](#)
3. [Developing Transportation Agency Leaders](#)
4. [Transportation Management Center Business Planning and Plans Handbook](#)
5. [AASHTO TSM&O Guidance: Organization / Workforce Dimension](#)
6. [A Transportation Executive's Guide to Organizational Improvement](#)
7. [ICM: Scan Findings, Updates and Next Steps/NCHRP U.S. Domestic Scan Program/NOCoE](#)
8. [ITS Architecture Use & Maintenance](#)
9. [CHART Non-Constrained Deployment Plan](#)
10. [NACTO/ NOCoE Joint Webinar TIM Lessons: Seattle](#)

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Our mailing address is:

444 North Capitol Street, NW

Suite 226

Washington, DC 20001

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